

Being a Good Neighbour

Be friendly, when you look after one and other life is that little bit easier.

In every interaction with your neighbours remember do unto others what you would like done to you. If you do just that it would be hard not to be a good neighbour.

Tips on Noise

- Site noisy household equipment such as washing machines, dishwashers, televisions and stereos away from adjoining walls. Ensure that televisions and stereo speakers are raised off the floor
- Keep television and music volume as low as possible, especially late at night. Set bass levels low on televisions and stereos.
- If you like loud music, use headphones.
- Forewarn neighbours of parties and DIY.

- If you are doing any DIY, do the noisiest jobs during the day. Avoid using power tools either early in the morning and never use late at night

Children

- Teach your children to have responsibility for their own actions.
- Teach your children to have respect for other residents and always to have good manners.

Communal Areas

- Do not leave household items, bikes, prams or rubbish on landings/ communal areas.
- Put rubbish into securely tied bags and place in the bins provided. Always close bin lids.
- In wheelie bin areas, Use your own bins and not your neighbours, bins should be placed at the kerbside for collection, as advised by the local Council. When collection has been made, bins should be returned to bin areas as soon as possible.

- Larger/bulky items that cannot be disposed of through the normal weekly collection can be uplifted by a special collection. To arrange a special collection, telephone the local Council
- Report any repairs to the communal areas to Fortress Estates promptly.
- Make sure security doors are closed properly. This applies to your visitors too. A quick check after you arrive and leave makes the property safe for everyone
- Only give access via security doors to your own visitors.

Pets

- You must request written permission to keep a pet. If pets foul in common areas, owners must clean up fouling immediately.

Other Responsibilities

- Keep your house in a good state of cleanliness and decoration. It will make you happier.
- Ask us for permission if you wish to use your home for business purposes.

- Tell us if you intend to leave your home for more than four weeks.
- Tell us of changes in your household.

Small Print

As a tenant you signed a tenancy agreement containing your conditions of tenancy. These conditions are intended to allow all residents to enjoy the peaceful enjoyment of their home. It is a breach of your tenancy agreement if you, a member of your household, or your visitors cause a nuisance or annoyance to neighbours.